

WE NEED TO HEAR YOUR EXPERIENCES OF THE COVENTRY AND WARWICKSHIRE PARTNERSHIP NHS TRUST

The **Care Quality Commission (CQC)** will be inspecting **Coventry and Warwickshire Partnership NHS Trust** starting **20th January 2014**.

We need to hear from anyone who has recently used mental health services within this Trust

WAYS TO SHARE YOUR EXPERIENCES:

1. COMPLETE THE QUICK ON-LINE SURVEY (Initial feedback will be collected on the **8th of January** but feedback can continue until the end **March 2014**). Simply click on the survey link and answer a few questions:

<https://www.surveymonkey.com/s/JJ6GK68>

2. CONTACTING COVENTRY AIMHS, A LOCAL SERVICE USER SUPPORT ORGANISATION who can help you with filling in a questionnaire and hearing your experiences. Tel: 02476 670606 or email: info@aimhs.org.uk

3. CONTACTING THE MENTAL HEALTH PROVIDERS FORUM for further help and assistance. Tel: 0207 253 7556 or email info@mhpf.org.uk

4. RING THE CQC HELPLINE ON 03000 616161 between 8.30-5pm, Monday to Friday and ask to talk to someone about the inspection. Calls will be charged at the standard rate.

5. WRITE TO CQC by letter, addressed to CQC National Customer Service Centre, Citygate, Gallowgate, Newcastle upon Tyne. NE1 4PA.

6. SEND AN EMAIL TO CQC, addressed to enquiries@cqc.org.uk

We will also be offering an **e-forum** as another way for you to share your views and MHPF will be hosting a telephone conference meeting on: **January the 13th at 1pm**

Please contact MHPF at info@mhpf.org.uk or Coventry AIMHS to receive details of how to join the session.

Care Quality Commission will treat all information received confidentially, with care and sensitivity. To find out more about our role as regulator or health and care services, visit www.cqc.org.uk.